



Newslines

Closure

The Family Support Center will close Monday from 1 to 5 p.m. for an official function. In case of an emergency, call **895-1252**.

Promotion ceremony

Shaw's monthly promotion ceremony is set for Wednesday at 3 p.m. at Club Shaw.

Volunteers needed

High Hills Elementary and Ebenezer Middle Schools are looking for volunteers to help monitor Palmetto Achievement Challenge Testing set for May 5 – 7 and 12 – 14. To volunteer or for more information, call Edwina Tarte at High Hills at **499-3327** or Nancy Mims at Ebenezer at **469-8571**.

Hours change

Clothing Sales has changed its hours. The store is now open Mondays – Fridays from 9:30 a.m. to 5:30 p.m. and Saturdays from 10 a.m. to 2 p.m.

Education records

Air Force Instruction 36-2305, *Educational Classification and Coding Procedures*, no longer requires hardcopy education records be maintained at Education Services.

All personnel having education records are requested to pick them up at Education Services, Building 800.

AFAF extended

The Air Force Assistance Fund campaign is extended. To donate, see your squadron AFAF representative.

Shaw helpline

The Family Support Center's Shaw helpline is available to answer questions about deployment issues and refer callers to appropriate sources for other information. The line, **895-2511**, is operational 24 hours a day.

20th MDG tests new program

New appointing system under evaluation in Pediatric Clinic

By Staff Sgt. Lee Watts
Editor

Shaw's Pediatric Clinic is testing a new system to set appointments and see patients.

Called "Open Access," the new program is designed to let patients call and see their primary care manager on the same day or the next.

"I prefer to think of it as access improvement," said Dr. (Maj.) Evan Meeks, 20th Medical Group pediatrician. "This system is an improvement because it better matches what the families want."

It is a trial program and so far the results are encouraging, said Meeks. Some patients agree with the doctor's view of the new program.

"I think it's great," said Beth Borko, who brings her son to the clinic. "I called at 7:30 a.m. and they were ready to see me by 8. It makes for superb care."

Though still in a transition phase, with full implementation set for May, the program is meeting with accolades from not only parents, but also from the staff of the Medical Group.

"We're still getting the pieces in place, but it seems like it's going to work really well," said Tech. Sgt. Tim Riddlebaugh, NCO in charge of the Pediatric Clinic.

"Currently, we are working on clearing the backlog from the old system. Once that is done, we'll be a lot faster than the old way of appointments."

Lt. Col. Donnalee Sykes, 20th Medical Operations Squadron commander, said, "We recognize patient access is dependent on having adequate resources. To provide the best care, we will continuously evaluate the new system to see which system works better. We are interested in receiving feedback to see how the trial program is working."

Patient feedback can be provided through the Customer Comment Cards, available in the Pediatric Clinic, by calling your patient advocate at **895-6771** or



Photo by Staff Sgt. Lee Watts

Meeks looks into the ears of Angelina, 2-year-old daughter of Trish and Staff Sgt. Michael Corbin, 20th Equipment Maintenance Squadron, during a visit to the Pediatric Clinic April 18.

by e-mailing patient.relations@shaw.af.mil.

Officials from the 20th MDG said they hope to have enough data by July to make a well-informed decision.

"If the new program works, we want to take the lessons learned from the new program to the primary care clinic," said Sykes.

The program is designed to make improvements on multiple levels.

According to Meeks, Open Access looks at every aspect of a visit, from making an appointment all the way through to seeing the doctor and getting medications.

One benefit of the new program is having patients seeing their PCM.

Meeks said, if patients can see their own doctor, there is better continuity, decreasing the amount of follow-up appointments.

While the new system is designed to get sick children seen faster, parents or caregivers still need to call **895-CARE** to make an appointment.

Weekend weather

Friday



T-storms
High: 69
Low: 59

Saturday



T-storms
High: 77
Low: 56

Sunday



Sunny
High: 78
Low: 55

Courtesy of the 20th Operations Support Squadron Weather Flight

Inside: **Page 11 Easter egg hunts:** Shaw children search for the coveted confections.
Page 12 Explaining war: discussing war with children.

ID card guidance, change for squadron hats

The high-tech ID cards are replacing the familiar green IDs. The new cards are to be issued to all Air Force members by October. As Team Shaw members' ID cards expire and are replaced with the new type, confusion has arisen on their wear.

Following is a list of guidance for use of the new type ID cards.

■ While not required, plastic covers for identification cards are recommended to protect information on it from rubbing off.

■ Per Headquarters Air Combat Command, the new ID cards are authorized for wear on the uniform only if it is necessary for the performance of duties. No one at Shaw fits this category.

■ ID cards are authorized for wear when the base is in force protection conditions charlie or delta.

Another dress and appearance change is coming in the area of squadron baseball hats.

Air Force Instruction 36-2903, *Air Combat Command Supplement One, Dress and Appearance of Air Force Personnel*, will change Oct. 1.

As of Oct. 1, all organizational baseball caps must be black. The hat must be solid black, with the squadron emblem of the parent organization (e.g., 20 EMS, 20 AMXS) centered on the front with vertical lettering on both sides.

Squadron emblems will match that worn on the BDU and be full color (i.e. not subdued). Designate the unit number on the wearer's right and the unit on the wearer's left. The unit designation letters will be the color of the parent organization.



Photo by Staff Sgt. Lee Watts

Master Sgt. Brian Davis (left), 20th Fighter Wing Operations Security Program manager, points to Senior Master Sgt. Denise Blecke, superintendent of 20th FW Plans, as she demonstrates improper wear of an ID card.

20th Security Forces Squadron blotter

(Editor's Note: The Blotter includes recent incidents from the 20th Security Forces Squadron reports. The following information is intended to increase awareness of Force Protection and safety concerns.)

■ A vehicle accident occurred when an individual backed out of her parking spot and struck a vehicle traveling through the parking lot.

■ Individuals were apprehended for domestic violence.

■ A Shaw individual was apprehended at Fort Jackson and charged with Article 134 of the Uniform Code of Military Justice for disorderly conduct, communicating a threat and possession of a concealed firearm.

■ A Shaw individual was apprehended at Fort Jackson and

charged for trespassing after notice.

■ A vehicle accident occurred when an individual was backing onto the street and struck a telephone pole.

■ An unidentified individual vandalized a government house by throwing rocks through the windows.

■ A vehicle accident occurred when an individual ran the red light at the intersection of Rhodes Avenue and Shaw Drive and struck a second vehicle.

■ A vehicle accident occurred when a vehicle attempted to squeeze between road pylons and another vehicle.

■ An unidentified individual entered a government residence and stole items and money.

■ A vehicle accident occurred when a vehicle struck another as it was driving through a parking lot.



■ An individual was detained in the Base Exchange for shoplifting a tube of lipstick.

■ A civilian attempted to enter the installation requesting a ride on an F-16 to take him to New York City. The civilian is from Sri Lanaka and is in violation of Immigration and Naturalization Service regulations.

■ A civilian was apprehended attempting to enter the installation while in possession of marijuana.

■ A juvenile was apprehended in the Base Exchange for shoplifting a digital video disc movie.

■ While conducting building checks, a facility was found unsecured.

In case of emergency, call **911**. Direct routine questions and non-emergency concerns to the 20th Security Forces at **895-3669**.



OPSEC reminder

A simple scanner can pick up portable phone conversations – be careful what you talk about.

Trivia contest

Question: What is the only Air Force ribbon to have a number on it?

Last week's answer: War was outlawed in the Kellogg-Briand Pact, known as the Pact of Paris, signed in 1928.

Last week's winner: Staff Sgt. Steven Caselli, 20th Logistics Readiness Squadron

The first person to e-mail *The Shaw Spirit* at spirit.editor@shaw.af.mil with the correct answer will get their name in next week's paper.



Time without an alcohol-related incident

AADD 983-9722

Least recent

20th Component Maintenance Sq. 0 incidents

(Dates as of April 23)

Most recent

20th Medical Operations Sq.	April 5, 2003	(18 days ago)
20th Aircraft Maintenance Sq.	April 2, 2003	(21 days ago)
20th Equipment Maintenance Sq.	March 15, 2003	(39 days ago)
20th Civil Engineer Sq.	Feb. 27, 2003	(55 days ago)
20th Mission Support Sq.	Jan. 28, 2003	(85 days ago)

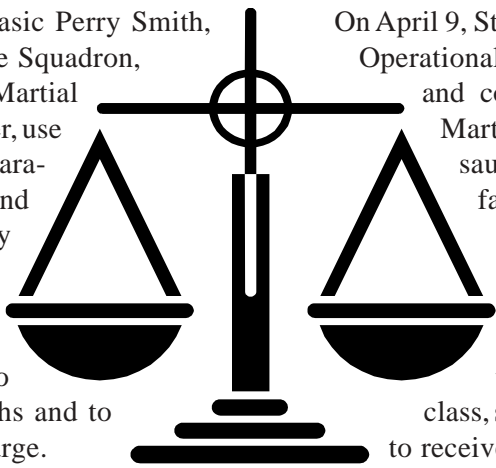
Days without an alcohol-related incident: 18

AADD safe rides since Jan. 1: 114

AADD on call: Airman 1st Class Joshua Watson
Airman 1st Class Whitney Davis

Drug use, assault lead to Courts Martial

On March 21, Airman Basic Perry Smith, 20th Equipment Maintenance Squadron, pled guilty at a Special Court Martial to failing to obey a lawful order, use of marijuana, having drug paraphernalia in his dorm room and failing to go to his place of duty in violations of Articles 86, 92, 112a and 134 of the Uniform Code of Military Justice. Smith was sentenced to confinement for seven months and to receive a bad conduct discharge.



On April 9, Staff Sgt. April Westbrook, 28th Operational Weather Squadron, was tried and convicted in a General Court Martial. She was charged with assaulting a minor and making two false official statements in violation of Articles 107 and 128 of the UCMJ. A military judge found her guilty of all three offenses and sentenced her to a reduction to airman 1st class, seven months confinement and to receive a bad conduct discharge.

SFS enforces speed limits

Shaw Security Forces initiated an active traffic enforcement program targeting speeders throughout the installation.

An increase in speeding citations and speeding complaints has been noted.

Therefore, the 20th Security Forces Squadron will place numerous traffic enforcement stations throughout Shaw at different locations and intermittent times.

The purpose is to not only identify those exceeding posted speed limits, but to emphasize traffic safety to all members of Team Shaw.

For more information or to identify a specific location for traffic enforcement, call the 20th Security Forces Police Services NCO in charge, Tech. Sgt. Jeffrey Bowens, at **895-3616**.

9th Air Force member wins Air Force-level award

By Adriene M. Dicks
Correspondent

A 9th Air Force member was recognized at the Air Force level, being named the Outstanding Logistics Plans Command Senior Manager.

Maj. Christopher Long, War Reserve Materiel Management chief, is the recipient of the award for work done January – December 2002. In nominating him for the award, Col. Duane Jones, 609th Air Support Squadron commander, said Long epitomizes management and leadership. He described Long as a savvy long-range planner, way-ahead thinker and problem solver.

Some of Long’s accomplishments during the award period include directing the largest deployment of war reserve materiel and bare-base assets since the Gulf War, managing the Air Force’s largest WRM account worth more than \$2.3 billion in more than 17 countries in support of more than 24,000 servicemembers, and personally conducting the first-ever, on-the-ground analysis of six WRM prepositioned sites which resulted in the first-ever, comprehensive, long-term plan to manage the assets in the future. According to Jones, Long is a

solid logistician and leader at the top of his field.

Upon winning at the Air Combat Command level, Long received a letter from Gen. Hal Hornburg, ACC commander, congratulating him on his accomplishments and wishing him luck at the Air Force level.

According to Long, it was initially a shock to learn he won the award.



Long

“Mostly I was grateful to an awful lot of people who worked so hard this past year and to a chain of command that pushes to recognize achievements of its team,” said Long.

Long said the award reflects the dedication and long hours put in by members of the CENTAF logistics team and the DynCorp contractor in theater and the efforts of deployed forces in Southwest Asia.

“Our success on the battlefield is a much more resounding and satisfying achievement than any award,” said Long. “As our Army brothers in the LRC say, ‘it’s good to be a loggie, Hooah!’”

28th OWS chosen best two consecutive years

By Master Sgt. William T. Bailey
9th Air Force Public Affairs

Being chosen best in the Air Force is tough. Being selected the best for two consecutive years is even more difficult, but a feat one Shaw squadron accomplished this year.

The 28th Operational Weather Squadron was recently chosen “Best Weather Squadron in the Air Force,” winning the Fawbush-Miller Award for the second year in a row. The squadron’s 200-plus forecasters are responsible for forecasting weather for the Southeastern United States and Southwest Asia.

“It often comes as a surprise to people when they learn the official airfield forecasts for places like Langley Air Force Base, Fort Bragg, and Hurlburt Field are all produced right here at Shaw,” said Lt. Col. Tom Frooninckx, 28th OWS commander. “But, it shocks them to learn the official forecasts for places like Baghdad International Airport, Thumrait Air Base, Bagram and many others are also issued here at Shaw.”

The squadron’s accomplishments speak for themselves. They achieved record-setting forecasting accuracies

for both of their missions. Their forecasts impact operations in Central Command theater of responsibility and the Southeastern United States. They synchronize “reach-back” weather support for the combined air operations center while integrating weather into the air tasking order cycle. They directly supported 50,000 sorties during Operation Enduring Freedom and Operation Southern Watch in 2002. They helped planners pick targets, weapons, sensors and routes based on weather indicators to ensure mission success and have successfully forecast more than 4,000 episodes of severe weather at 70 active-duty, Guard and Reserve installations throughout the Southeast U.S. Their efforts enabled senior leaders, mission planners, aircrew members and ground forces to make smart decisions based on weather conditions.

“I’m extremely proud of what our squadron members continue to accomplish,” Frooninckx said. “Winning the award two years in a row is awesome and humbling. It demonstrates our sustained excellence, and it reflects the enormous, around-the-clock dedication our folks have shown.”



Photo by Tech. Sgt. Christopher Ball

Milestones

Lt. Col. Dan Hampton (left), 20th Operations Support Squadron, and Lt. Col. Scott Manning, 77th Fighter Squadron, recently reached flying milestones during an Operation Iraqi Freedom combat sortie. Hampton logged his 3000th hour and Manning logged his 1000th hour in the F-16 while supporting U.S. Marine Forces on the ground. All total, the two pilots have logged more than 5,500 hours of fighter time, 650 hours of combat time, and 3,100 hours of instructor time in their careers.

Nozzero retirement

Master Sgt. Daniel Nozzero, 609th Combat Plans Squadron, is retiring after 22 years of service. He and his wife, Cheryl, have been at Shaw two years.

After retirement, the Valdese, N.C., native will relocate to Charleston, S.C. The retirement ceremony is today at 2 p.m. in the 9th Air Force Headquarter Building, conference room 2.

Rigol retirement

Master Sgt. Henry Rigol Jr., 609th Combat Plans Squadron, is retiring after 20 years of service. He and his family have been at Shaw more than two years.

The Peabody, Mass., native and his wife, Brenda, have two children, Katherine and Jakob. After retirement, the family will remain in the South.

The retirement ceremony is today at 2 p.m. in the 9th Air Force Headquarters Building, conference room 2.

Pellicer retirement

Senior Master Sgt. Stephen Pellicer, 20th Equipment Maintenance Squadron, is retiring after 24 years of service. He has been at Shaw two years. After retirement, the Jacksonville, Fla., native and his wife, Maria, will remain in the local area for him to complete his Professional Aeronautics degree from Embry Riddle University. After completion of his degree, they will relocate to Florida. The retirement ceremony will be May 2 at 10:30 a.m. at the Club Shaw Annex.

Miller retirement

Maj. Barnett Miller, 609th Combat Plans Squadron, is retiring after more than 20 years of service. The Columbia, S.C., native has been at Shaw more than three years. The retirement ceremony will be Monday at 11 a.m. in the Club Shaw Annex.

MPOY banquet honors Shaw's best in maintenance

By 2nd Lt. Jeffrey Ricks
20th Maintenance Group executive officer

The 20th Maintenance Group hosted its annual Maintenance Professional of the Year Awards banquet April 4. The MPOY recognizes outstanding individuals, sections, flights and squadrons for their hard work and perseverance.

This year, almost 900 people attended the MPOY, held at the Sumter Exhibition Center. Air Force members from Shaw and distinguished guests from the City of Sumter attended. Representing the Mayor of Sumter, Councilman Walter Newman was in attendance, as well as President of the Sumter Chamber of Commerce, Grier Blackwelder, and the Chair of the Military Affairs Committee, Steve Creech. Blackwelder attended as honorary commander of the 20th MXG and Creech is the honorary commander of the 20th Operations Group.

Additionally, the Air Combat Command Heritage of America Band, the Blue Aces, from Langley Air Force Base, Va., provided entertainment for the evening.

This year's guest speaker was Brig. Gen. Elizabeth Ann Harrell, Director of Maintenance and Deputy Chief of Staff for Installations and Logistics. At Air Force Headquarters, Washington, D.C., Harrell is responsible for training, organizing and equipping a workforce of more than 225,000 technicians and managers maintaining the \$260 billion Global Engagement aerospace weapons system inventory.

This year's award winners are:

Training Manager of the Year: Tech. Sgt. Mercedes Victory, 20th Maintenance Operations Squadron

Instructor of the Year: Staff Sgt. Bryan S. Johnson, 20th MOS

Outstanding Support Person of the Year: Staff Sgt. Ricky Robinson, 20th Aircraft Maintenance Squadron



Courtesy photo

Lueras (left), McElroy (center) and Gibson, the winning 55th AMU load crew, carry an Air-launched Intercept-aerial guided Missile-9 during the load crew of the year competition in February. They scored 1100 out of 1600 points. One load crew from each of the four AMUs competed.

Outstanding Maintenance Manager of the Year: Tech. Sgt. Trevius Wells, 55th Aircraft Maintenance Unit

Outstanding Off-Equipment Specialist of the Year: Tech. Sgt. Bryan Castelow, 20th Component Maintenance Squadron

Outstanding On-Equipment Specialist of the Year: Tech. Sgt. Patricia Cocozello, 78th AMU

Weapons Load Crew of the Year: Crew two, 55th AMU - Staff Sgt. Mark McElroy, Airman 1st Class Eric Lueras, Senior Airman Daniel Gibson

On-Equipment Section of the Year: Fuel Systems Repair Section, 20th CMS

Off-Equipment Section of the Year: Armament Maintenance Section, 20th Equipment Maintenance Squadron

Flight of the Year: Propulsion Flight, 20th CMS

Support Squadron of the Year: 20th EMS

Fighter Squadron of the Year: 77th Fighter Squadron

Maintenance Professional of the Year – CGO : 1st Lt. Jon Mancuso, 20th AMXS

Maintenance Professional of the Year – SNCO: Senior Master Sgt. Harold Carter, 20th EMS

Maintenance Professional of the Year – NCO: Staff Sgt. Jamey Sykes, 20th AMXS

Maintenance Professional of the Year – AMN: Airman 1st Class Joel Cook, 20th AMXS

Thomas N. Barnes Crew Chief of the Year: Staff Sgt. Daniel Wells, 79th AMU